**Product**

Sentry^{SM}
Maximize the Performance, Reliability and Scalability
of Your IT Infrastructure

fiserv.
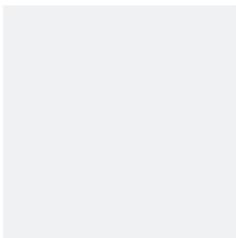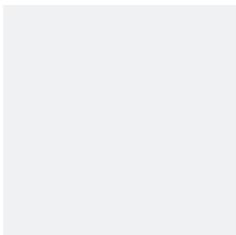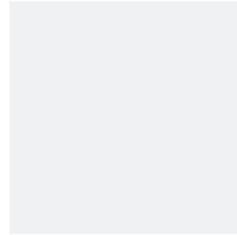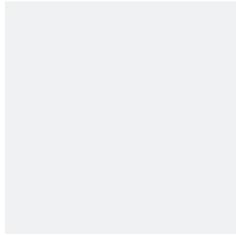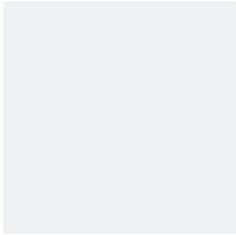
Maintaining peak performance and optimal security across your technology infrastructure is essential to delivering the services consumers and businesses depend on every day. As your technology becomes increasingly sophisticated, however, building and maintaining secure and compliant IT and network technologies across the enterprise can overwhelm your internal resources and budget.

Technology is the backbone of service delivery and your ability to deliver superior consumer experiences. Sentry from Fiserv empowers you to maintain a high-performance IT infrastructure that is secure, reliable, scalable and optimized for speed and efficiency.

We help you reduce capital expenditures, focus on core business objectives and optimize the use of in-house staff. As you grow, we provide the integration and operational expertise needed to scale your infrastructure and expand service capabilities.

Our understanding of your business objectives is unmatched -- Fiserv has been a leading technology provider to the financial services industry for more than 30 years. We leverage best practices that enable your institution to grow while adhering to stringent regulatory oversight and keeping your data and application servers secure.

Sentry ensures reliable, scalable, high-performance infrastructure and services so that you can focus on growing your business and enhancing service.

A Total Solutions Provider

Fiserv is a total solutions provider for your applications, network and IT management. We provide innovative solutions based on proven technologies and managed by experienced professionals with a thorough understanding of your operations and regulations.

We offer comprehensive design, management, support and fulfillment services through a single point of coordination – from consultation and network design to implementation and monitoring.

Our IT managed services include:

- Network services

- IT lifecycle management

- Infrastructure Services

- Cybersecurity

- Unified communications

Whether you're converting to Fiserv solutions for the first time or have employed Fiserv products and services for many years, Sentry offers a measurable improvement to your business.

Maintain Peak Performance and Optimal Security with Sentry from Fiserv
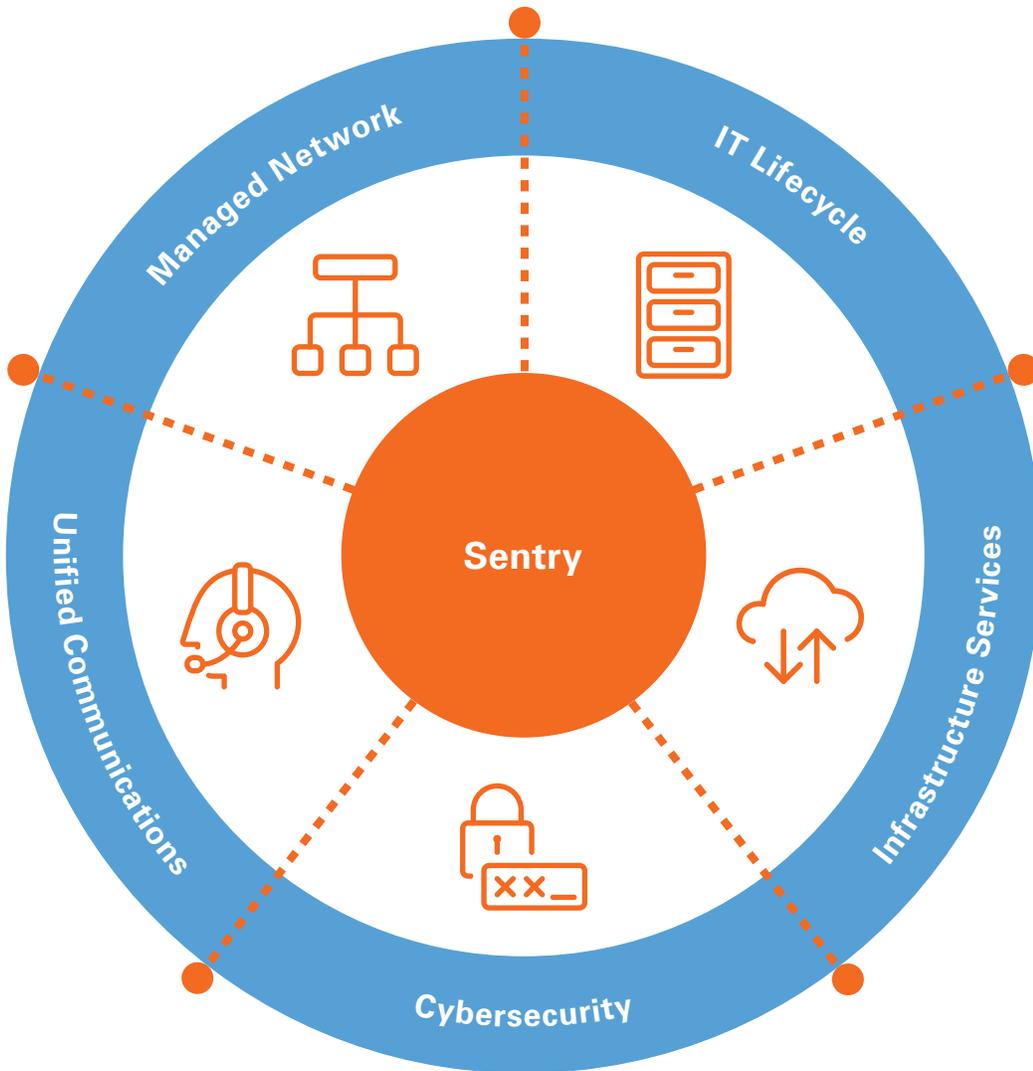
Sentry combines innovative solutions based on proven technologies with professional expertise based on our deep understanding of financial institution operations and regulations.

Sentry Infrastructure Services

Fiserv provides high-performance, professionally-managed computing environments with proven data protection, business continuity and disaster recovery services so you can offload ownership and maintenance of your computing infrastructure and eliminate the capital expense related to refreshing infrastructure hardware.

Cloud Assessment and Migration

Fiserv can evaluate your applications, infrastructure and data readiness for the cloud. The analysis provides right-sizing for cloud infrastructure, reduces unnecessary costs, and helps prioritize next steps so the optimal cloud environment is built to support business needs.

Cloud Backup

We provide comprehensive data protection of critical assets with end-to-end encryption, customized retention capability and off-site storage of point-in-time backups in the cloud.

Cloud Disaster Recovery

Securely replicate critical systems from a primary environment to the cloud, without the cost and complexity of building and maintaining off-site infrastructure. We provide business continuity and reduced downtime during IT interruptions, minimizing costs without compromising compliance. We combine the speed, scalability and cost efficiency of the cloud

with our proven infrastructure management expertise.

Hosting

Choosing the right cloud partner is a critical decision for financial institutions that need a cost-effective way to manage and scale IT infrastructure needs while meeting business, regulatory and compliance requirements. Combining state-of-the-art infrastructure services with our technical expertise, Fiserv delivers comprehensive and scalable hosting services so you can focus your valuable IT resources on strategic priorities. Leveraging industry-leading best practices, we provide end-to-end infrastructure cloud services spanning assessment and migration to cloud-based back-up and disaster recovery.

Remote Management

Fiserv provides 24/7 management to servers and workstations, ensuring systems are up-to-date and running at peak performance.

Hosted Email

We provide a business class, cloud-based Microsoft Exchange solution to address the ever-changing complexities and security risks around email.

Data Vaulting and Recovery Services

Data Vaulting is a data protection solution that automatically encrypts and transmits critical data to an electronic storage vault for backup, storage and point-in-time recovery capability.

Recovery Services provides hosted compute resources and network connectivity to maintain critical operations for core and ancillary applications in the event of a major disruption.

Cybersecurity Solutions

Protecting your network and your sensitive data is critical to maintaining your role as a trusted financial services provider in the communities you serve. Fiserv offers best-of-breed solutions that address all aspects of network security.

CyberSecure[SM]

CyberSecure helps protect you from cyber threats through a layered security approach. Protecting sensitive data is critical to being a trusted financial services provider. Fiserv can implement a layered cybersecurity solution from the firewall to the endpoint with leading-edge threat detection systems. We leverage network security expertise to provision, deploy, upgrade and patch network-facing devices to ensure your network is protected from unauthorized access. For ongoing peace of mind, CyberSecure provides 24/7 firewall monitoring, log reporting and response to security and device health events, as well as malicious code defense, web content filtering, hosted and managed virus protection solutions and more.

CyberProtect[SM]

CyberProtect from Fiserv is a next-generation security platform protecting financial institutions of all sizes by providing unparalleled visibility, insights and responsiveness. CyberProtect is offered in partnership with BlueVoyant and is designed to protect you from increasingly sophisticated and targeted cyber-attacks. Our managed detection and response services provide a level of protection previously available to only the largest banks and government agencies.

CyberProtect was designed by veterans of the financial and cybersecurity industries to keep financial institutions secure and compliant. CyberProtect provides proactive detection combined with real-time remediation, event orchestration, an interactive portal and compliance solutions backed 24/7 by world-class experts in geographically diverse security operations centers.

Sentry Unified Communications

Fiserv helps you address unique communications requirements to enable greater collaboration and enhance customer and member experiences. ConvergeIT® from Fiserv is a complete, unified communications platform for Voice over Internet Protocol (VoIP) branch phone system, call center and audio response applications. Our voice solutions are fully integrated with Fiserv account processing systems to provide a powerful, intuitive and efficient communications capability. Our platform leverages LAN and WAN investments to provide significant cost savings over traditional and disparate phone systems, and offers the flexibility and scalability to grow with your needs.

Sentry IT Lifecyle Management

Fiserv takes the hassle out of equipping and maintaining a computing environment by managing the entire process for you. Our services cover servers, workstations, desktops, applications and peripheral devices, coordinating the procurement and implementation process for Fiserv and third-party solutions. Our hardware maintenance services help you eliminate the lengthy delays and frustration caused by computer downtime. We offer a full suite of services specifically designed to minimize computer downtime caused by daily wear and tear, and provide a single point of contact and full coordination for hardware maintenance needs and service.

Hardware Advantage℠

By utilizing the buying power of Fiserv, Hardware Advantage provides the technology required to support branches and operations including laptops, monitors, printers, phones and servers – all at discounted prices from leading vendors. Hardware Advantage helps you save time and money by procuring the hardware required to run your organization.

Sentry^{SM} Network Services

Fiserv delivers a high-performance managed network solution that is secure, reliable, scalable and optimized for maximum speed and efficiency. We help you reduce capital expenditures, focus on your core business, optimize IT staffing and scale your infrastructure as needs grow. We provide the integration and operational expertise of a technology partner who fully understands your infrastructure needs.

Fiserv offers leading technology services to meet every aspect of a client's network-related business requirements. Our services include professional network consulting and design, managed LAN and WAN services, branch and guest wireless services, and continuous monitoring services from certified experts. Our strong relationships with leading telecom and network providers enable access to the latest technology – as well as cost savings that we pass on to you.

Key Benefits

- Control costs and manage expenses while enabling a high-performance network and IT infrastructure

- Facilitate compliance with regulatory requirements and industry standards

- Increase your focus on business growth and strategic opportunities rather than maintaining an increasingly complex technology infrastructure

- Gain cost control and expense predictability from our integrated infrastructure management solutions

- Enhance service and channel experiences through a network solution that offers security, reliability, scalability and optimization for maximum speed and efficiency

- Leverage the experience and expertise of a global leader serving the IT infrastructure needs of hundreds of financial institutions

- Maximize the safety and security of your data and application servers

Connect With Us

For more information about Sentry, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com.

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About Fiserv

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization, and leading the transformation of financial services technology to help our clients change the way financial services are delivered. Visit www.fiserv.com for a look at what's next now.