

 Solution

## Commercial Center<sup>SM</sup>: Small Business

Take Control and Manage Cash Flow at Any Time, Anywhere, on Any Device

Give commercial customers anywhere, anytime access to their online banking – with the same security and user experience they enjoy with personal online banking. With Commercial Center: Small Business from Fiserv, users have a variety of options at their fingertips, including account-to-account transfers, bill payment, check image capture, and a quick view of balances and transactions.

This single platform facilitates a unified experience across multiple devices, while integrated security and analytics offer enhanced fraud prevention.

**Commercial Center: Small Business is a powerful yet simple set of online banking tools that help financial institutions grow adoption, loyalty and revenue from the increasingly strong small business and business banking market segment.**




Features	Advantages	Benefits
Intuitive user experience	Improved adoption, addressing the needs of small business customers who have outgrown a consumer platform	Simplified terminology, reducing the learning curve and enabling customers to ease into cash management
Responsive design	Customer access to online banking service from anywhere, with the same security and user experience	Web, mobile, tablet and smartphone devices supported
Security and fraud analytics	Consistent integrated security and control	Real-time threat and fraud monitoring
Dashboard	Greater convenience and a more customized user experience	Easy access to common tasks and critical information
Account summary and detail	Account control from web and mobile devices, providing a quick view of balances and transactions	View balance and account activity with the flexibility to export or print the data
Account transfers	One-to-one or one-to-many account-to-account transfers	Simple money movement to manage account balances
Velocity-based payments workflow (ACH and wires)	Small businesses learn the benefits and mechanics of electronic payments	More electronic payment options available in a simple user interface
View and approve posted check items	Simplified check fraud protection	Mitigate risk and return fraudulent items posted
Bill payment single sign-on	Integrated access to bill payment	Access bill payment service from within business center
Remote check deposit integration	Support check image capture without requiring a scanner	Remote deposit from mobile tablet and smartphone
Secure messaging	Direct communications with the financial institution	Send and receive secure email

Features	Advantages	Benefits
User administration	Quick user setup accelerates activation and utilization	Simple user administration enables flexible entitlements, but is still easy and intuitive
Marketing campaigns	Managed from within the system, with the ability to change marketing offers at any time	Target market by segment, making offers more personalized
Product continuum	Offering solutions that meet the needs of small business customers and continuing to meet their needs as they grow	Seamless transition from small-business to commercial application as companies' needs grow

# Connect With Us

For more information  
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Small Business:

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Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today.

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