

Business Continuity Services

A Blueprint for Continuous Operations

What plans do you have in place in the event of a business disruption?


Business Continuity Services from Fiserv helps your financial institution to develop and maintain a holistic business continuity program. The consulting framework includes a business impact analysis, risk assessment and disaster recovery plan to facilitate crisis management and provide your business with the tools and documentation to implement a resilient and complete business continuity program.


Business Continuity Services Benefits

- Reduced Operational Costs – Planning prevents loss of revenue and ensures continuous operations
- Improved Documentation – Business continuity plans are living documents updated regularly
- Reduced Risk – The program provides business impact analysis and risk assessment
- Regulatory and Legal Compliance – The program meets FFIEC, ISO and NCUA guidelines
- Industry Best Practices – Guidelines set by the Business Continuity Institute and Disaster Recovery Institute guide the business continuity program
- Staff Preparedness – The program prepares staff with roles and responsibilities to enact the plans in a disruption
- Mitigation of Risk and Financial Exposure – A complete and comprehensive business continuity program can reduce the cost and duration of a disruption
- Fiserv as Your Trust Partner – We work with you to maintain the business continuity program
- Extensive Financial Institution Knowledge – The Fiserv team working with you has over 75 combined years of industry experience
- Core-Agnostic Program – The program is designed to work with any core provider
- Industry-Leading Software
- Customer Confidence – Build customer confidence and trust by safeguarding company reputation
- Steering Committee – Fiserv assists in creating a steering committee within the organization to drive crisis management
- Tabletop Exercises – Fiserv assists in testing the plan to ensure the plan stays relevant

Connect With Us

For more information about
Business Continuity Services:

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 [fiserv.com](https://www.fiserv.com)

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today.

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